

Media report 16 Oct 2020

This weeks media reports will cover and answer great questions veterans are still asking such as Frequently asked questions regarding COVID-19 in Ottawa. Due to ongoing and evolving COVID-19 pandemic, callers may experience increased wait times when calling the Government of Canada Pension Center. Callers may also experience dropped calls, as all telecommunication networks across Canada are presently facing capacity challenges. and local Media Articles and An illness or injury can have an impact on your ability to adjust to life after service. We all need healthcare services. The Treatment benefits program provides coverage for a variety of benefits and services to help you get—and stay healthy.

Dental Services

Issuing Authority: Director General, Policy and Research

Effective Date: November 15, 2019

Document ID: 1925

Care has been taken to ensure these policies accurately reflect the acts and regulations. Should any inconsistencies be found, the acts and regulations will prevail.

Purpose

This policy provides direction on the provision of dental services for eligible individuals. Coverage of dental services is determined on an individual basis taking into consideration criteria such as the individual's oral health needs.

Policy

1. Dental services provide coverage for basic dental care and some pre-authorized non-basic and major dental services subject to the specifications outlined in this policy and the [Benefit Grids](#) and in the fee schedule for the associated provincial / territorial Dental Association.
2. Basic dental services are common or accepted forms of treatment such as dental cleaning, exams, fillings, simple extractions, and standard dentures
3. Non-basic services include treatment such as crownwork or bridgework, and require pre-authorization by Veterans Affairs Canada.
 1. Individual dental providers must provide treatment plans to Veterans Affairs Canada for approval of non-basic dental services.
 2. The provision of non-basic dental services must meet the following criteria:
 1. the treatment is required in order to address health needs; and

2. oral or general health would be placed at risk in the absence of these treatments.
4. Major dental services include treatment such as implant treatment and equilibrated dentures. Dental services that are considered to be major dental services (also referred to as excluded procedures) require pre-authorization by Veterans Affairs Canada.
 1. Individual dental providers must provide treatment plans to Veterans Affairs Canada for approval of major dental services.
 2. The provision of major dental services is only approved when there is no other clinically acceptable treatment available, and one of the following criteria apply:
 1. the procedures or services are clinically necessary to maintain oral health; or
 2. the individual's oral and/or general health would be negatively affected in the absence of this particular treatment; or
 3. the oral health is such that the individual is a good candidate for the procedure being proposed and the individual's health will not be negatively impacted by what is being proposed; or
 4. other significant factors exist (where the treatment is required in order to maintain overall health and nutrition).
5. Removable, custom-fit, titratable oral appliances, referred to as Mandibular Advancement splints, may be an approved equipment for the treatment of Obstructive Sleep Apnea (OSA) for patients who are intolerant of CPAP when:
 1. prescribed for diagnosed obstructive sleep apnea by a specialist;
 2. supported, at a minimum, by a Level III type home study diagnostic of obstructive sleep apnea; and
 3. the oral appliance be considered, rather than no treatment for patients with obstructive sleep apnea.
6. When oral appliances are prescribed by a physician with specialty training in sleep medicine for a patient with obstructive sleep apnea, the qualified dentist may use a removable, custom-fit, titratable oral appliance.
7. Dental orthotics, full-mouth rehabilitation or reconstructive dentistry will not be approved for obstructive sleep apnea or other conditions.

Eligibility

8. The following individuals may be eligible for dental services:
 1. Individuals who have a disability benefits entitled condition

requiring dental services, for example: individuals deemed eligible for A-line coverage;

2. Individuals who have eligibility other than for a disability benefits entitled condition and require dental services, for example: individuals deemed eligible for B-line coverage. These individuals must first access provincial / territorial programs or private plans for provision of dental services. Veterans Affairs Canada will provide coverage for dental services neither available to them as residents of that jurisdiction nor recoverable from a third party.

Dental Providers

9. Dental services are available for eligible individuals from Veterans Affairs Canada approved dental providers. Dental providers who may be approved to provide dental services are: dentists, dental specialists, denturists and dental hygienists. See policy on [Health Professionals](#).

Dental Specialists

10. Where the services of a dental specialist (for example: Oral and Maxillofacial Surgeon, Prosthodontist, Endodontist, Periodontist) are required, the dental specialist must be licensed, authorized, and in good standing with the regulatory body of the province / territory in which they practice.
11. For dental services required by a dental specialist,
 1. individuals must have written referral, with rationale, by a dentist;
 2. the dental service is a service not routinely performed by a dentist; and,
 3. the dental service must be authorized by Veterans Affairs Canada.
12. Where a dental specialist provides dental services that are not pre-authorized by Veterans Affairs Canada and are routinely performed by a dentist, payment for these dental services will not exceed the rate for a dentist rendering the same services in that jurisdiction

Emergency Dental Services

13. Emergency dental services include treatment for trauma, pain or infection that must be rendered immediately. For emergency dental services only, pre-authorization is not required by Veterans Affairs Canada.

Payment of Fees

14. Dental service fees are payable according to Section 5 (1)(b) of the [Veterans Health Care Regulations](#). Where dental services are not fully insured health services of a province, Veterans Affairs Canada will only pay the rate set out in the fee schedule for the associated provincial / territorial Dental Association.

References

[Veterans Health Care Regulations](#)

[Eligibility for Health Care Programs – Eligible Client Groups](#)

[Health Professionals](#) policy

[Treatment for a Disability Benefits Entitled Condition](#) policy

[Benefit Grids](#)

[Prostheses \(POC 11\)](#) policy

Date modified:

2019-01-11

One-time payment to persons with disabilities

A date has been published to start this payment on 30 Oct 2020 if you qualify for this benefit. You do not need to apply.

<https://www.canada.ca/en/services/benefits/covid19-emergency-benefits/one-time-payment-persons-disabilities.html#shr-pg0>

This non-taxable, non-reportable, one-time payment provides up to \$600 in recognition of the extraordinary expenses faced by persons with disabilities during the COVID-19 pandemic.

This payment complements other emergency supports, such as the one-time special payment through the Goods and Services Tax Credit and the one-time payment to seniors.

Eligibility

We will automatically issue this payment if:

- you have an existing valid [Disability Tax Credit \(DTC\)](#) certificate
- you are eligible and applied for the DTC by September 25, 2020

- you are a beneficiary as at July 1, 2020 of:
 - Canada Pension Plan Disability
 - Quebec Pension Plan Disability Pension
 - One of the disability supports provided by Veterans Affairs Canada (VAC)
 - Disability Pension
 - Disability Award
 - Pain and Suffering Compensation
 - Critical Injury Benefit
 - Rehabilitation Services and Vocational Assistance Program
 - Income Replacement Benefit
 - Canadian Forces Income Support

Note that it can take up to 8 weeks for the CRA to inform you of their decision as to whether you are eligible for the DTC.

Payment for seniors

If you were eligible for the [one-time seniors payment](#) you may also be eligible for the one-time payment to persons with disabilities.

You will receive a cumulative amount of up to \$600 broken into 2 payments:

- if you received the \$300 one-time seniors payment for the Old Age Security (OAS) pension, you will receive an additional \$300
- if you received the \$500 one-time seniors payment for both the OAS pension and the Guaranteed Income Supplement (GIS) or the Allowance, you will receive an additional \$100

Children with disabilities

If you are the parents of children with disabilities, you will receive the one-time payment.

For cases of shared custody, the payment will be split among care providers, like

the Child Disability Benefit payment and the Canada Child Benefit.

Agencies and care providers of children in their care will receive the payment as per the [Children's Special Allowance Act](#).

How to apply

You do not have to apply to receive this one-time payment.

Check if you are [eligible](#).

Date of payment

Eligible clients will start receiving payments on October 30, 2020.

Payment amount

This is a separate one-time payment of up to 600\$.

Method of payment

We are using your existing Canada Pension Plan Disability, Quebec Pension Plan Disability Pension, Veterans Affairs Canada, or Canada Revenue Agency direct deposit or mailing information to issue the payment.

To ensure you get your benefits, it is important that you keep your personal information up to date including your:

- marital status
- direct deposit, and
- mailing address

To update this information [contact us](#).

Contact us

Canada Pension Plan Disability

Telephone: 1-800-277-9914

TTY: 1-800-255-4786

Disability Tax Credit

Telephone: 1-800-959-8281

TTY: 1-800-665-0354

Quebec Pension Plan Disability Pension

Telephone: 1-800-463-5185

Veterans Affairs Canada

Telephone: 1-866-522-2122

TTY: 1-800-567-5803

Online through My VAC Account secure messaging

Benefit finder

You can visit the [COVID-19 benefits finder](#) for more information on the Disability one-time payment or other benefits that you may qualify for.

Attendance allowance

If you have a serious disability you may need the help of a caregiver on a daily basis. The attendance allowance helps to cover the cost of hiring a caregiver to assist you in your day-to-day life.

About this program

The attendance allowance helps to cover the cost of hiring a caregiver to assist

you in your day-to-day life. The amount you can receive is based on the level of care you need, from occasional to full-time supervision and care.

The amount of the allowance is based on a grade from 1-5 that reflects the nature of your disability.

Do you qualify?

You should apply for attendance allowance if you:

- Have a disability pension of 1% or more or receive Prisoner of War compensation
- Are totally disabled, whether your condition was service-related or not
- Need assistance with [activities of daily living](#) (such as eating, bathing, dressing, or moving)

How to apply

Before you submit

In most cases, you do not need to submit an application for this allowance. Your case manager will apply for you based on the medical questionnaire you submitted as part of your disability benefits application.

If you believe that you, or someone you know, is eligible for this allowance you can [contact us](#) or your case manager. You can also apply online, or by mail or in person.

Apply online

If you are registered for My VAC Account, you can submit your application for this benefit online. If you aren't registered, you can [register now](#).

Mail or in person

Download the application form. Then, drop it off at a [VAC office](#). You can also mail your completed application directly to the address listed on the form.

The staff at any [VAC office](#) can assist you, or call us at 1-866-522-2122.

Additional information

Find out more

For more details about how grades for the attendance allowance are determined, see [Table 2 – Grade Levels – of the Table of Disabilities](#).

If you know your grade, the Attendance Allowance [rates table](#) shows the amount by grade.

Learn more about what qualifies as [totally disabled](#).

Related programs

[Disability pension](#): A monthly benefit to Veterans who have a service-related injury or illness.

[Prisoner of War compensation](#): Monthly compensation if you were taken prisoner or detained by enemy forces.

[Exceptional incapacity allowance](#): A monthly benefit when your disability is causing a major financial impact on your life.

[Clothing allowance](#): A monthly benefit when your disability causes wear and tear on your clothing or the need for custom-made clothing.

Frequently asked questions

How much could I receive?

The amount you receive depends on the nature of your disability. A grade level between 1 and 5 is assigned depending on the impact your disability has on your ability to live independently. Grade 1 is the highest grade. See the [current rates](#).

If I apply for the benefit and get declined, can I appeal?

Yes. If you are not satisfied with a decision you may apply in writing for a review. Learn more about your [review and appeal options](#).

Are there policies for this program?

Yes. Read more about the [attendance allowance policies](#).

Ontario Extends Critical Delivery Program for Seniors and People with Disabilities

Deliveries of food and essentials will continue into 2021

September 24, 2020

[Seniors and Accessibility](#)

Table of Contents

TORONTO — The Ontario government is extending the Ontario Community Support Program until March 2021. This will ensure that low-income seniors and people with disabilities, many who are self isolating due to COVID-19, can continue to get meals and other essential supplies delivered to their homes in the upcoming winter months.

The announcement was made today by Raymond Cho, Minister for Seniors and Accessibility.

"Our government is committed to protecting the health and safety of Ontarians. Over the past few months, these deliveries have provided real and meaningful support directly to people with disabilities and seniors in isolation" said Minister Cho. "As we continue to work together to stop the spread of COVID-19, we will ensure that the Ontario Community Support Program will continue to be there for Ontarians with disabilities and older Ontarians when they need it most."

The program was launched in partnership with the [Ontario Community Support Association](#) (OCSA) in April. Since then, it has enabled more than 230,000 deliveries of meals and essential supplies across the province, helping seniors and people with disabilities as they stayed home to protect themselves from COVID-19.

"While many Ontarians are returning to work, this pandemic is far from over for vulnerable people who need continued support to stay healthy and safe at home," said Deborah Simon, CEO of the Ontario Community Support Association. "The extension of this program means our members can keep meeting the unprecedented demand for help and support in our communities, and provides certainty and stability for the clients they serve as we head into the second wave of this virus and upcoming flu season."

To access the Ontario Community Support Program and request a service, visit www.ontariocommunitysupport.ca. Those without Internet access or who require service in a language other than English or French, can dial 211 or 1-877-330-3213 (toll free). TTY service is also available by calling 1-888-340-1001.

Quick Facts

- In April, Ontario announced the launch of the Ontario Community Support Program with an \$11 million investment to support the delivery of meals, medications and other essentials to low-income seniors and people with disabilities.
- People living with physical disabilities who are in supportive housing or independent living situations, socially isolated and unable to perform activities of daily living without help are eligible to participate in the program.
- Seniors who are low income, socially isolated, with limited or no transportation options are also eligible to participate in the program.
- OCSA is a not-for-profit, community-based organization with a province-wide network providing health and well-being services.

Additional Resources

- [Programs and services to help seniors be healthy, active and engaged](#)

- [Find out how](#) the province is working to protect Ontarians from COVID-19

New Ottawa drop in centre for Vets

[VETS Ground Support for Veterans](#)

Canadian Armed Forces Tattoo 1967 – Massed Band Scenes

The Director was Col Ian Fraser Comd Canadian Airborne Regiment
1975-77

https://youtu.be/ZaKRJR_g1uM

information from the association.

Hello Gents,

Unfortunately, I have not received any information or news from the association. I also want to inform you that there is a CHANGED OWNERSHIP OF JOE DROUIN ENTERPRISES LTD.

We are pleased to announce that Joe Drouin Enterprises Ltd will be sold and transferred to the new owner, Mr. Denis Ringuette effective November 1, 2019. He is replacing Joe Drouin and Marlene Schmidle who are retiring after more than 27 years as the principle founders and owners of Joe Drouin Enterprises Ltd. As new owner Mr. Ringuette, will become the new President and Manager of the new company Les Entreprises Denis Ringuette Inc. Mr. Ringuette, has been with the company almost two years and has over numerous years of extensive experience providing first rate purchase and delivery across a wide variety of the largest public and private corporations. All the present staff will remain with the new company at the same location with the same phone and e-mail contact information. Joe and Marlene will always be available to help, in an advisory role, to ensure the smoothest transfer possible.

Allow me to thank you personally for being a valued customer that has trusted us for so many years. For this we are very thankful and grateful to you and wish you much continued success.

Stay Safe, Joe

[Marlene Schmidle & Jules \(Joe\) Drouin](#)

100 Rue Des Graves

Gatineau, QC J8R 2R3 Canada

Drouin532@videotron.ca

Marlysch2019@videotron.ca

[IN THENEWS](#)

Flags of Remembrance honours current and retired Canadian Armed Forces personnel

Department of National Defence is making sure military spouses and partners have more job opportunities

Les ministres de la Défense nationale et des Anciens Combattants Canada soulignent la Semaine de sensibilisation aux maladies mentales

Coronavirus: RMC cadets being asked to leave campus as soon as possible

Government awards contract for fighter jet infrastructure in Bagotville

Le Canada enquête sur l'utilisation de sa technologie militaire en Azerbaïdjan

Service dogs support Canadian veterans and first responders

Belleville chief of police, a former Combat Engineer, steps down after a long career

Op NÉON: le NCSM Winnipeg soutient la mise en œuvre des sanctions de l'ONU contre la Corée du Nord

Canada Post to launch free parcel service to deployed CAF personnel

